

BARRACUDA BEACH

LIFEGUARD STANDARD OPERATING PROCEDURES

Purpose:

To ensure safe operation of Barracuda Beach Facility and to provide enjoyable recreation for all patrons and their guests, the following rules and regulations have been set up for the benefit and protection of all users of Barracuda Beach Resort. All guests are requested to cooperate in observing these rules. Parents are requested to caution their children to observe the rules and to follow the instructions of the Facility manager and Lifeguards.

SECTION I - GENERAL RULES

1. WHO IS IN CONTROL

The General Manager (GM), or in his absence, the Supervisor, is in complete charge of the Barracuda Beach Resort, which includes the pool and beach front and all infrastructure within the premises. He will run the facility and will supervise all personnel on the Beach grounds. The GM may make on-the-spot decisions in all matters, and is responsible for enforcing these rules on the Beach grounds. In addition, the GM oversees the well-being of patron's health and safety. Any guests not observing these rules or otherwise improperly conducting themselves to the detriment of Barracuda Beach facility safety or appropriate operations may be asked to leave the Beach premises.

2. HOURS OF OPERATION OF BEACH

General Beach Front Access: Daily: 10:00 AM - 6:00 PM

Exceptions:

- a) When there are high tidal waves, GUESTS will not be allowed to access the beach front for any reason whatsoever. Non-compliant guests may be asked to leave the facility.
- b) All guests must be warned through different channels of the dangers of getting close to the water. At no time shall any guest be permitted or allowed to cross the "Red Line". "Red Line" includes but not limited to: (i) crossing the areas dedicated or marked by Barracuda Beach as danger areas; and (ii) venturing into outside premises or going beyond Barracuda property fence line where there are no safety officer or life guards.

- c) Consistent high tidal waves may result in the Beach front being closed at times other than shown above. At such times, no one will be allowed within the Beach Front except authorized personnel.
- d) The Beach Front facilities shall also be closed in case of inclement weather, i.e., rain, thunder, lightning, etc., or if in the opinion of either the Life Guard, HSE Officer, or GM, a hazardous condition exists.
- e) Persons entering the Beach facility other than during designated hours of operation, unless specifically authorized by Barracuda personnel, shall be considered trespassers and are subject to removal and/or interrogation by security officers of the Beach Resort.

3. FACILITY ADMISSIONS

- a) No patron who is perceived to be under the influence of alcohol shall be permitted near the water area within the Beach front.
- b) Patrons who engage in horse play or play football or volley ball near the water front shall first be requested to desist from such activities and move backwards away from the water front. Any patron/guests who fails to comply may be asked to leave the premises.
- c) All Guests are subject to the same rules and regulations.
- d) The GM or any authorized Beach personnel acting on instructions from the GM may in appropriate cases, restrict or suspend all guest privileges as needed to alleviate overcrowding of the Beach Water Front.

SECTION II - HEALTH AND SAFETY

- 1. The GM and HSE Officer shall have final and conclusive authority to enforce all matters relating to health and safety rules. A guest may be ejected from the Barracuda Beach Resort, for a period of time based upon the GM's or HSE's discretion due to unsafe conduct by the guest. Anyone failing to observe health and safety rules or who are otherwise improperly conducting themselves may be ejected. Repeated offenses will be reported to the Police Officers on duty at the Beach for more sanctions.

THE BEACH/WATER FRONT WILL BE CLEARED OF ALL PEOPLE IN THE EVENT OF AN EMERGENCY. THE EMERGENCY SIGNAL WILL BE THREE SHARP BLASTS OF THE LIFEGUARD'S WHISTLE, COUPLED WITH MULTIPLE ANNOUNCEMENTS FROM A PUBLIC ADDRESS SYSTEM.

2. Parents are requested to not allow their children to be at the Water front unsupervised. The GM or lifeguards may direct any person to take a rest period if excessive fatigue or chill is seen. As a safety precaution, children aged 16 and under are not allowed near the waterfront.
3. To ensure maximum attention to Beach front safety by lifeguards, guests are requested to not converse with lifeguards who are on duty in the chair or on the deck.
4. Admission to the Beach Front will be refused to persons wearing bandages or with sores, infectious diseases, nasal or ear discharge, or excessive sunburn.

SECTION III - RULES APPLYING SPECIFICALLY TO CHILDREN

- a) No child under the age of 10 years will be admitted to the Beach Front area unless accompanied by an adult. This adult must be age 18 or older.
- b) No child under the age of 10 shall be allowed to come close to the water front regardless of whether or not, he/she is accompanied by an adult.

SECTION IV - GENERAL POOL RULES

1. OPERATING RULES

- a) No horseplay or shoving is allowed on, or near the water front.
- b) Guests shall not throw or catch balls or other objects while near the water front.
- c) No running on, or off, the water front area.
- d) When access to the water front is closed by the lifeguards, no guest shall be allowed near the water front. Guests may ask the lifeguard on duty if it is permissible to touch the water. It is up to the discretion of the lifeguard on duty to allow such, after due consideration to the nature of prevailing tidal waves or ocean surge.

PART V: VIOLATION OF THE CODE OF CONDUCT BY GUESTS

The penalties for violating Barracuda Beach Code of Conduct include, but are not limited to, the following:

- 1st Level: Verbal Warning - The guest will be given a verbal warning by a lifeguard and requested to exit the water front or facilities based upon their discretion.
- 2nd Level: Incident Report - An incident report about the guest's behavior will be reported to the GM or security personnel by the lifeguard/ supervisor on duty. The incident will be reviewed by the GM. The guest may be removed from the Beach Front by Security personnel. The GM may approach the guest for dialogue.
- 3rd Level: Banning of guest - If another incident is provoked by such individual, a final warning will be given. A formal verbal notification will be given to the guest banning him/her from visiting Barracuda Beach Facility for a designated period of time determined by the GM acting in conjunction with the security personnel.

All of the foregoing will be documented as incident report.

SECTION VI – BEACH PARTY

- 1. **PARTY**
 - a) All Beach parties must be coordinated with the GM and have his approval. Each Beach party must be coordinated with and be approved by the GM. Party scheduling is on a first come basis.
 - b) Every Beach Party must follow policies and procedures held herein.
 - c) Consumption of alcoholic beverages is allowed for adults and only within the designated area. No alcohol or drink shall be allowed close to the water front.
 - d) The GM will designate a party area at the beginning of the day with the reserved time clearly stated so as to minimize inconvenience to other guests using the facility.
 - e) The party sponsor handles the conduct of the party attendees, ensuring that all Barracuda Beach Rules are followed. Failure to keep an orderly party may require cancellation of the party.

SECTION VII - MISCELLANEOUS RULES

- i) Tubes, beach balls and comparable items may be used at the GM's discretion and on designated days/hours.
- ii) Ball playing near the water front is absolutely prohibited.
- iii) No pets shall be allowed into the water front.
- iv) No food, and drinks except drinking water are allowed near the water front.
- v) Barracuda Beach Resort is a family oriented, drug free facility. No illicit drug (of whatever kind) is allowed within the premises.
- vi) Smoking is allowed only in designated smoking areas.
- vii) No horseplay or shoving or physical aggressive behavior, etc., is allowed anywhere on the Beach grounds.
- viii) Barracuda Beach Resort is a family resort and prohibits unacceptable behavior such as, but not limited to foul or abusive language, intimidation or disrespect of others, failure to respond to the instruction of guards, GM or Facility personnel.
- ix) Guests are encouraged to observe all signages, warnings and obey instructions from lifeguards or Beach personnel.

Other rules not specifically mentioned here may be applied in the interest of safety and well-being of all guests and patrons.

These Rules may be revised from time to time by Barracuda Beach Management.